

TENDER NOTICE

REQUEST FOR PROPOSAL (RFP) THROUGH E-TENDERING FOR SELECTION OF AGENCY FOR OPERATION & MANAGEMENT OF SHELTER FOR URBAN HOMELESS UNDER SUH, DAY-NULM SHELTERS, IN THE CITIES OF UTTAR PRADESH

May, 2018

RFP No.- 429/241/NULM/TEEN/2001(SUH) O&M RFP *Date-04/05/2018*

Date of Release of RFP	07-05-2018
Date of Pre-bid meeting	24-05-2018, 12:00 PM
Last date of Uploading of RFP by Bidder	05-06-2018, 2:30 PM
Last date of Submission of RFP Cost & EMD	05-06-2018, 2:30 PM
Bid Opening Date	06-06-2018 , 11.00 AM
RFP Cost	Rs. 5,000/- (Rupees Five thousand only)
Earnest Money Deposit (EMD)	Rs 25,000/- (Rupees twenty five thousand only)

NOTE: It will be the responsibility of the E-Bidders to check U.P.Government E-Procurement website <http://etender.up.nic.in> for any amendment through corrigendum in the e-tender documents. In case of any amendment, E-Bidders will have to incorporate the amendments in their E-Bids accordingly.

MISSION DIRECTOR/DIRECTOR, SUDA UP



State Urban Livelihood Mission (SULM), Uttar Pradesh
(State Urban Development Agency-SUDA. UP)
7/23, Sector-7, Gomti Nagar Vistar, Near U.P. Dial 100/Mother & Child Referral Hospital,
Lucknow – 226027
Website: <http://www.sudaup.org>

DISCLAIMER

SULM-SUDA, UP has prepared this document to give the interested parties the background information on **Operation & Management** of the Shelter for Urban Homeless in the various cities of Uttar Pradesh. City wise functional shelters are mentioned in the Scope of Work of this RFP.

While SULM-SUDA, UP has taken due care in the preparation of the information contained herein and believe it to be accurate, neither SULM-SUDA, UP nor any of its authorities or agencies nor any of their respective officers, employees, agents or advisors give any warranty or make any representations, express or implied as to the completeness or accuracy of the information contained in this document or any information which may be provided in association with it.

SULM-SUDA, UP reserves the right not to proceed with the agreement of engagement of the Agency or to change the configuration of the project to alter the timetable reflected in this document or to change the process or procedure to be applied.

It also reserves the right to decline to discuss the matter further with any party expressing interest. No reimbursement of cost of any type will be paid to persons or entities requesting for proposal.

1. SCHEDULE OF BIDDING PROCESS

1.1. SULM-SUDA, UP invites technical proposals from prospective bidders for Operation & Management of the Shelter for Urban Homeless in the various cities of Uttar Pradesh, in accordance with the conditions and manner prescribed in this RFP document.

1.2 Prospective bidders are advised to study this RFP document carefully before submitting their proposals in response to the RFP. Submission of proposal in response to this RFP shall be deemed to have been done after careful study and examination of this document.

1.3 Important dates and information

RFP TITLE:	RFP for Selection of Agency for Operation & Management of Shelter for Urban Homeless under SUH, DAY-NULM.
METHOD OF SELECTION	Technical selection (based on capacity, expertise and work experience)
RFP NO.:	429/241/NULM/TEEN/2001(SUH) O&M RFP Date-04/05/2018
DATE OF ISSUE:	07/05/2018
AVAILABILITY OF RFP DOCUMENT:	07.05.2018 (download from website: www.sudaup.org & https://etender.up.nic.in)
DATE OF PRE-BID MEETING	24/05/2018, 12:00 PM at Meeting hall of SUDA, UP, 7/23, Sector-7, Gomti Nagar Vistar, Near U.P. Dial 100/Mother & Child Referral Hospital, Lucknow – 226027
LAST DATE AND TIME FOR UPLODING OF RFP BY BIDDER	05/06/2018, 02:30 PM Bidders contact to U.P. Electronics Corporation Limited, 10, Ashok Marg, Lucknow-226001 or Local NIC office for registration of e-tendering process.
RFP COST	Interested bidders may uploaded their proposals along with a photocopy of non-refundable Demand Draft of Rs. 5,000/- (Rupees Five thousand only) drawn in favor of “Mission Director, State Urban Livelihood Mission, Uttar Pradesh” payable at Lucknow. No liability will be accepted for downloading the incomplete document.
EARNEST MONEY DEPOSIT (EMD)	Rs 25,000/- (Rupees twenty five thousand only) in the form of refundable Demand Draft from any Nationalized Bank in favor of “Mission Director, State Urban Livelihood Mission, Uttar Pradesh” payable at Lucknow, UP to be uploaded along with the proposal.
ADDRESS FOR SUBMISSION OF RFP COST & EMD IN ORIGINAL DD	<ul style="list-style-type: none"> • Bidders are requested to submit their original DD of RFP Cost & EMD in the drop box through only special messenger on or before last date at 4:00 PM. • Without original DD of RFP Cost & EMD proposal shall not be considered. • Drop box facility will be available on working days (Monday to Friday) between 10:00am to 4:00pm. At the office of Mission Director, State Urban Livelihood Mission (SULM), 7/23, Sector-7, Gomti Nagar Vistar, Near Dial 100, Gomti Nagar, Lucknow – 226027, Telefax- 0522-2307798
DATE AND TIME OF TECHNICAL PRESENTATION	Will be intimated

2. BACKGROUND

National Urban Livelihood Mission aims at providing permanent shelter equipped for with essential services to the urban homeless in a phased manner under the scheme for shelter for urban homeless to cater to the need of urban homeless and ensure the availability and access to basic infrastructure facilities like water, sanitation, safety, security etc. to urban homeless. The shelters will be open through out the year; and round the clock (24x7).

2.1 Definition of Homeless Persons

Persons who do not have a house, either self-owned or rented, but instead live and sleep on pavements, at parks, railway stations, bus stations and places of worship, outside shops and factories, at constructions sites, under bridges, in hume pipes and other places under the open sky or places unfit for human habitation. This also includes people who live in temporary structures without walls, under plastic sheets or thatched roofs on pavements, parks or other **common places**.

2.2 Guiding Principles

The SULM-SUDA, UP will adopt a sensitive approach to ensure that the urban homeless are able to access shelter and other allied services so as to safeguard their human right to life and dignity.

3. THE OBJECTIVE

The objective of this assignment is to select the Agencies for operation & management of functional shelter homes as well as for those shelters which are near completion soon. In the various cities of Uttar Pradesh. The operations and management of the shelters can be undertaken by any agencies identified such as :

- (i) Homeless persons' collectives
- (ii) Youth and Women's community based groups
- (iii) Universities and Institutions
- (iv) Nehru Yuya Kendras
- (v) Unorganised workers' trade unions
- (vi) NGOs and CSOs registered under the Societies Registration Act, 1860 and Trust Acts or other similar laws of the State Governments.
- (vii) Self Help Groups and committees recognised by the State govt/ Urban Self Governments.
- (viii) Resident Welfare Associations
- (ix) Public/Private Sector Companies or Associations

4. SCOPE OF WORK

The broad scope of work shall cover the following activities and the Agency is expected to adequately detail out these activities/components as part of their Technical Proposal.

The following shelters (DAY-NULM shelter) are functional *as well as under construction* in various cities of Uttar Pradesh. Agencies are required to select the shelter homes for which they want to apply under this RFP:

Sl.No.	NAME of the City/ULB	Sl. No of Shelter Homes	Location	FOR NO. OF PERSON'S	Sanctioned O&M Cost for 1 year (Amount in lakhs)	Remarks
1	2	3	4	5	6	7
Functional Shelters						
1	GHAZIABAD (M Corp.)	1	Mohiddinpur	100	5.988	Functional
		2	Ghukna	100	5.988	Functional
		3	Sudamapuri	100	12.00	Functional
2	MORADABAD (M Corp.)	4	Kundanpur	50	5.988	Functional
3	GORAKHPUR (M Corp.)	5	Ward no-31	50	06.00	Functional
4	MUZAFFARNAGAR (NPP)	6	Railway Station ke paas	50	5.988	Functional
5	MAUNATH BHANJAN (NPP)	7	Sahadatganj	50	06.00	Functional
6	RAEBARELI (NPP)	8	Dhaurhara	50	5.988	Functional
7	MAINPURI (NPP)	9	Sringar Nagar	100	5.994	Functional
8	KHURJA (NPP) , BULANDSHAHR	10	Khurza under Chungi	50	06.00	Functional
9	CHANDAUSI (NPP), (SAMBHAL)	11	Ghatia Gate	69	06.00	Functional
10	MAHOBA (NPP)	12	Raath Road, Near Navodaya vidyalaya	50	5.988	Functional
11	MAHARAJGANJ (NPP)	13	Chiuraha Maupakad	50	06.00	Functional
12	Loni-Gaziabad (NPP)	14	Ghaziabad- Loni Road	100	5.988	Functional
13	Bijnor (NPP)	15	Indira Bal Bhawan	50	5.988	Functional
14	Robertsganj- Sonbhadra (NPP)	16	Purani Tahasil ke paas	50	5.844	Functional
15	Meerut (M.Corp)	17	Mukut Mahal, Banquet Hall	100	12.00	Functional
		18	Baral Partaarpur	70	08.00	Functional
		19	Rohta Road	100	12.00	Functional
		20	Garh Road	100	12.00	Functional
16	Rampur (NPP)	21	Mumtaj Park	100	12.00	Functional
17	Orai- Jalaun (NPP)	22	Lahariyapurwa	100	12.00	Functional
Completed Shelters						
1	Ghaziabad (M.Corp)	23	Arthala	100	12.00	Completed
18	UNNAO (NPP)	24	AB Nagar	50	06.00	Completed
19	Mugalsarai (Chandauli) (NPP)	25	Ali Nagar	50	5.994	Completed
20	Balia (NPP)	26	Consumer Court parisar	56	06.00	Completed
21	Azamgarh (NPP)	27	Distt Hospital	100	5.988	Completed
22	Farrukhabad- (NPP)	28	CMO Office, Fatehgarh	100	12.00	Completed
23	FATEHPUR (NPP)	29	Near- Kalika Temple	50	5.994	Completed

Sl.No.	NAME of the City/ULB	Sl. No of Shelter Homes	Location	FOR NO. OF PERSON'S	Sanctioned O&M Cost for 1 year (Amount in lakhs)	Remarks
24	HAPUR (NPP)	30	Delhi- Garh Road	100	5.988	Completed
25	Kasganj (NPP)	31	Ward no-11, Novelty Talkies Road	50	06.00	Completed
Under Construction Shelters (Near Completion soon)						
26	BADAUN (NPP)	32	Near Pvt Bus Station	100	5.994	Under Construction
27	VARANASI (M Corp.)	33	Sikraul	50	5.844	Under Construction
		34	Parmanandpur	50	5.844	Under Construction
28	BAREILLY (M Corp.)	35	Bisalpur Road	100	5.994	Under Construction
29	SHIKOHABAD (NPP), (FIROZABAD)	36	Railway Station Gata no- 1157 ke paas	100	5.988	Under Construction
30	GAYANPUR, BHADOHI (NP)	37	Jal Prangad ke paas	50	06.00	Under Construction
31	Manjhanpur-Kaushambi (NPP)	38	Near Collectrate Intersection	50	5.994	Under Construction
32	Ghazipur (NPP)	39	Near Town Hall	75	5.994	Under Construction
33	Banda (NPP)	40	Hardauli	50	5.988	Under Construction
34	Akbarpur- Kanpur Dehat (NP)	41	Hospital Campus (maati)	50	06.00	Under Construction
35	Hathras (NP)	42	Labour Colony, Aligarh Road	100	06.00	Under Construction
3	Gorakhpur- Ward 53	43	Lachhipur	70	08.00	Under Construction
36	Jhansi-(M.Corp)	44	Lahar Girdd	100	12.00	Under Construction
		45	Dadiyapura	100	12.00	Under Construction
37	Kanoj (NPP)	46	Vinod Dixit Hospital	50	5.52	Under Construction
38	Firozabad (M.Corp)	47	Prempura- Raipura	100	12.00	Under Construction
39	Dadri-Gautam budh nagar (NPP)	48	Adarsh Colony	100	5.988	Under Construction
40	Amethi (NPP)	49	Jamo Road, Gauriganj	50	5.988	Under Construction
41	Bhinga- Shrawasti (NP)	50	Distt- Hospital Campus	50	06.00	Under Construction
2	Moradabad (M.Corp)	51	Near- Railway Station	36	5.736	Under Construction

Sl.No.	NAME of the City/ULB	Sl. No of Shelter Homes	Location	FOR NO. OF PERSON'S	Sanctioned O&M Cost for 1 year (Amount in lakhs)	Remarks
42	Amroha (NPP)	52	Behind Roadways Bus Stand	50	5.988	Under Construction
43	Sambhal (NPP)	53	Near ADM Office, MBD Road	51	5.988	Under Construction
44	Sultanpur (NPP)	54	Payagipur	50	5.988	Under Construction
45	Jaunpur (NPP)	55	Meerpur	100	11.988	Under Construction
46	Allahabad (M.Corp)	56	Haiza Hospital- Allapur	80	12.00	Under Construction
		57	Near- B.S.N.L Office	117	16.142	Under Construction
		58	Zoan Office	50	8.284	Under Construction
		59	Mundera Chungi Bazar, G.T Road	30	5.948	Under Construction
		60	Nurulla Road	55	8.992	Under Construction
		61	Yamuna Bank Road	40	07.08	Under Construction
62	Leader Road-7	36	06.01	Under Construction		
47	Etawah (NPP)	63	Sunderpur	100	12.00	Under Construction
1	Ghaziabad (M.Corp)	64	Makanpur Vasundhara	100	12.00	Under Construction
6	Raebareli	65	Munshiganj	50	5.988	Under Construction
48	Sitapur	66	Mohd. Shekhsaray	50	06.00	Under Construction
49	AGRA (M Corp.)	67	Peer Kalyani	35	04.20	Under Construction
50	Etah	68	Distt Hospital Campus	35	05.49	Under Construction
51	Shahjahanpur	69	Ajijganj	50	07.00	Under Construction
52	Mathura	70	Kosi Kalan	70	09.66	Under Construction
3	Gorakhpur	71	Gorakhnath	39	5.938	Under Construction
		72	Gorakhnath	127	11.876	Under Construction
		73	Medical College	125	13.00	Under Construction
53	Pilibhit	74	Pilibhit	100	12.00	Under Construction
		75	Bisalpur	50	06.00	Under Construction

Sl.No.	NAME of the City/ULB	Sl. No of Shelter Homes	Location	FOR NO. OF PERSON'S	Sanctioned O&M Cost for 1 year (Amount in lakhs)	Remarks
36	Jhanshi	76	Medical College	100	09.54	Under Construction
		77	Rajkiya Polytechnic	100	09.54	Under Construction
54	Bahraich	78	Bahraich	75	07.52	Under Construction
55	Ambedkar Nagar	79	Mohsinpur	100	11.988	Under Construction
56	Sant Kabir Nagar	80	Khalilabad	50	06.00	Under Construction
13	Bijnor	81	Chandpur	50	5.988	Under Construction
		82	Kiratpur	50	5.988	Under Construction
		83	Dhampur	50	5.988	Under Construction
57	Mirzapur	84	Vindhyanchal	50	06.00	Under Construction
58	Saharanpur	85	Dara ali ki chungi	50	5.988	Under Construction
59	Auraiya	86	Takiya	50	06.00	Under Construction
60	Basti	87	Mishrauliya	75	09.00	Under Construction
51	Shahjahanpur	88	Hanumant Dham	100	12.00	Under Construction
		89	Labour Adda	60	07.20	Under Construction
61	Modi Nagar	90	Ghaziabad	100	12.00	Under Construction
62	Lalitpur	91	Lalitpur	100	09.54	Under Construction
36	Jhanshi	92	Bus Stand	40	06.24	Under Construction
		93	Krishna Enclave	25	05.08	Under Construction
		94	Narayan Bagh Road	25	05.08	Under Construction
63	PRATAPGARH (NPP)	95	Jail Tiraha- Vikas Nagar	100	05.97	Construction obstructed
64	BULANDSHAHR (NPP)	96	Kasba Baran	100	06.00	Construction obstructed

The agencies are advised to study the operational guideline of Shelter for Urban Homeless (SUH) and Govt. order 396/nav-7-16-1098(general)/2016, dated 28.06.2016 issued by Nagar Vikas, Anubhag-7. to understand the Role & Responsibilities of the Agency/ NGO/ Institution. **The document is available at website of SUDA UP (www.sudaup.org) and website of DAY-NULM Ministry of Housing and Urban Works Government of India.**

The Agency/Institution/NGO/Firm shall be responsible:-

- Task-1:** To Create Awareness amongst the Homeless Persons for availing the shelter facilities
- Task-2:** Identification of Homeless persons & Rescue Operations
- Task-3:** Management of Shelter
- Task-4:** Provide Required Manpower for respective Shelter in respective cities
- Task-5:** Capacity Building of ULB Officials & members of Management Committee
- Task-6:** Convergence with others departments for realizing the *various* entitlement of homeless
- Task-7:** Submission Reports (Weekly/Monthly or as per required or instruction)
- Task-8:** Other Ancillary works.

5. MODE OF PAYMENT:

Under this assignment payment will be made by the concerned ULB as per sanctioned cost of Operation & **Management** (O&M) by State Level Project Sanction Committee (SLPSC) for DAY-NULM shelters. The sanction cost of respective shelter is mentioned in the above list. On average Rs. 50,000/ per month is admissible for 50 person's capacity of shelter homes. Annual payment of O&M of each shelter will be paid in **Three Quarterly Instalments**.

6. Instructions to Bidder for participation in e-Tendering

Note: Following conditions will over-rule the conditions stated in the tender documents, wherever relevant and applicable

E-Tendering :

- For participation in e-tendering, it is mandatory for prospective bidders to get registration on website www.etender.up.nic.in. Therefore, it is advised to all prospective bidders to get registration at the earliest.
- All tender documents can be downloaded from the website www.etender.up.nic.in
- As per the directions of the Controller of Certifying Authorities, Ministry of Communication and Information Technology, Government of India, a class III digital certificate shall be required to bid for all tenders solicited electronically. If the bidder does not have such a certificate, it may be obtained from any of the registering authorities or certification authorities mentioned on http://cca.gov.in/cca/?q=licensed_ca.html. Or through UP Electronics Corporation, Lucknow. Kindly note that it may take a few business days for the issue of a digital certificate. Bidders are advised to plan their time accordingly. State Urban Development Agency shall bear no responsibility for accepting bids which are delayed due to non-issuance or delay in issuance of such digital certificate.
- If bidder is bidding first time for e tendering, then it is obligatory on the part of bidder to fulfill all formalities such as registration, obtaining Digital Signature Certificate etc. well in advance.
- Bidders are requested to visit our e-tendering website regularly for any clarifications and/or due date extension or corrigendum.
- Bidder must positively complete online e-tendering procedure at www.etender.up.nic.in

- State Urban Development Agency shall not be responsible in any way for delay/difficulties/inaccessibility of the downloading facility from the website for any reason whatsoever.
- The bidder who so ever is submitting the tender by his Digital Signature Certificate shall invariably upload the scanned copy of the authority letter and also submit the hard copy of the authority letter with the documents fees & EMD in tender drop box.

Apart from uploading e-tender on website, bidder must submit separate envelopes of

- RFP Document Fees (Demand Draft) of Rs. 10,000/- (Ten Thousand Only) and EMD (Demand Draft) of Rs. 1,00,000/- (Rs. One Lakh Only), Authority Letter to Sign on behalf of Bidder, Authority Letter for use of Digital Signature, etc in an envelope before last date of submission of online bid. The prospective bidders will upload scanned self-certified copies of requisite documents as required in e-tendering process.

Technical bid

Bidders must positively complete online e-tendering procedure at www.etender.up.nic.in They shall have to submit the documents as prescribed in the RFP online in the website.

- On the due date of e-tender opening, the technical bid of bidders and EMD and tender fee, will be opened first. SUDA reserves the right for extension of due date of opening of technical bid.
- SUDA reserves the right to accept or reject any or all tenders without assigning any reason what so ever.
- Any change/modifications/alteration in the RFP by the Bidder shall not be allowed and such tender shall be liable for rejection.

For amendment, if any, please visit www.etender.up.nic.in web site regularly. In case of any bid amendment and clarification, the responsibility lies with the bidders to note the same from web site of SUDA or www.etender.up.nic.in. SUDA shall have no responsibility for any delay/omission on part of the bidder.

7. INSTRUCTION TO BIDDER

1. **A Bidder may apply for maximum up to 5 shelter homes in state (mentioned in this Bid).**
2. Bidder upload a Technical proposals as per the given formats through e-tendering (Bidders contact to U.P. Electronics Corporation Limited, 10, Ashok Marg, Lucknow-226001 for registration of e-tendering process).
3. The selection would be based on the Technical parameters based on expertise, capacity and work experience.
4. The bidder shall bear all costs associated with the uploading and downloading etc of RFP.
5. The SULM-SUDA, UP is not bound to accept any proposal, and reserves the right to annul the selection process at any time prior to award of Contract without there by incurring any liability to the bidder.
6. Mission Director, SULM-SUDA, UP reserves the right to accept or reject any or all proposals without assigning any reason what so ever.
7. Any change/modifications/alteration in the tender documents by the Bidder shall not be allowed and such tender shall be liable for rejection.
8. For amendment, if any, please visit www.sudaup.org regularly. In case of any bid amendment and clarification, the responsibility lies with the bidders to note the same from

web site. SULM-SUDA,UP shall have no responsibility for any delay/omission on part of the bidder.

9. The Agency/NGO/Institution are advised to visit and examine the situation and its surroundings of shelter home in applying city on their own cost and responsible for collecting all information that may be necessary for preparing the RFP and later, if selected, for discharging the responsibilities of the Agency too.
10. The selected agencies are required to do the agreement with concerned ULB as per model MoA attached as **Annexure-A**
11. **All residents will be encouraged to offer voluntary services for maintenance of shelter homes including mess facilities, cleanliness, etc. on rotation basis (e.g. half day service per person /week). These norms to be evolved by the shelter manager together with the shelter management committee. (Shifted from S.No-5 to 6)**

8. ELIGIBILITY CRITERIA

It is extremely important for an Agency/NGO/Institution to fully inform itself on all local conditions and factors which may have any effect on discharge of the agency's responsibilities as described herein below (Scope of Work). To participate in the bidding process, the applicant shall also meet the following technical Criteria:

1. Should be registered under the Indian Societies Act / Indian Trust Act / Indian Religious and Charitable Trusts Act / or as a not for profit Company under the Companies Act or the relevant State Acts for at least three (3) years as on the 31st march 2018.
2. Annual average turnover of the Applicant shall be **INR 10 lakhs** or more during the last 3 financial years i.e., 2015-16, 2016-17 and 2017-18. The bidders need to provide audited statements to support their claim. The Agency/NGO/Institution must submit audited financial statements/ reports as the evidence of turnover. Please note that this proof of turnover must be part of the technical proposal.
3. Should have valid registrations such as Permanent Account Number (PAN) of the Income Tax Deptt.
4. Bidder must have 12A and 80G certificate as per income Tax Act 1967.
5. Should have at least 3 years' experience in urban issues, such as Management of Homeless Shelters for Urban Homeless/Old age homes / Homes for Orphanages or Livelihood promotion / Social Development work / Human Rights issues / work with Women & Children & disabled Persons/ Urban Employment Programmes.
6. Resolution of Executive/ Governing committee meeting authorizing the person to sign tender document by the bidder.

Note- Bidder must submit a Proof of above documents self-attested copies.

9. ANTI CORRUPTION

A recommendation for award of Contract will be rejected if it is determined that the recommended bidders has directly, or through an agent, engaged in corrupt, fraudulent, collusive, or coercive practices in competing for the contract in question; in such cases SUDA-SULM, UP will declare the agency ineligible, either indefinitely or for a particular period of time, from participation in GoUP financed activities, and agency will be blacklisted by the Government of Uttar Pradesh.

10. REQUEST FOR PROPOSAL (RFP) COST

Bidders are requested to pay a non-refundable RFP cost of Rs.5,000/- (Rupees. five Thousands only). The RFP cost shall be in Indian Rupees and in the form of Demand Draft from any of the Nationalized Bank in favour of **“Mission Director, State Urban Livelihood Mission, Uttar Pradesh” payable at Lucknow**. Bids that are not accompanied by the above RFP cost shall be rejected as non-responsive.

11. EARNEST MONEY DEPOSIT (EMD)

The bidder shall furnish, as part of the proposal, an Earnest Money Deposit (EMD) amounting Rs 25000/- (Rupees Twenty five thousand only). The EMD shall be in Indian Rupees and in the form of Demand Draft from any Nationalized Bank in favour of **“Mission Director, State Urban Livelihood Mission, Uttar Pradesh” payable at Lucknow**. The EMD of unsuccessful bidder shall be refunded within 30 days after finalization of selection by SULM-SUDA, UP. EMD of the successful bidders shall upon signing of agreement be converted into performance security. Bids that are not accompanied by the above EMD shall be rejected by as non-responsive. The Earnest Money may be forfeited on account of one or more of the following reasons:

1. Bidder withdraws its proposal during the selection process
2. Bidder does not respond to requests for clarification of its proposal.
3. Bidder fails to provide required information during the evaluation process or is found to be non-responsive or submitted false information in support of its qualification.
4. The decision of **Mission Director, State Urban Livelihood Mission, Uttar Pradesh” payable at Lucknow** shall be final and binding on the bidders.

12. PERFORMANCE GUARANTEE (PG), PENALTY AND LIQUIDATED DAMAGES

The selected agency shall furnish performance guarantee (PG) in form of bank guarantee during signing of agreement/contract with the concerned ULB.

Return of PG: The PG shall be returned after completion of the agreement/contract

Forfeiture of PG: PG shall be forfeited in the following cases:

1. When any terms and conditions of the Agreement are breached.
2. Commencement of work within 30 days of release of work order does not happen.
3. No interest will be paid by on the amount of EMD or PG.
4. Forfeiture of PG shall be without prejudice to any other right of concerned ULB, UP to claim any damages as admissible under the law as well as to take such action against the agency such as severing future business relation or black listing, etc.
5. The Bidders are invited to upload Technical proposals as per the given format.

13. VALIDITY OF THE PROPOSAL

Proposals shall remain valid for a period of 180 (one hundred eighty) days from the date of opening of the technical proposal. Mission Director, State Urban Livelihood Mission, UP reserves the right to reject a proposal valid for a shorter period as non-responsive. The Mission Director, State Urban Livelihood Mission, (SULM) UP will make the best efforts to finalization of the selection process within stipulated time period mentioned in the RFP.

At any time before the submission of Proposals, SULM-SUDA, UP may amend the RFP by issuing an addendum. The addendum shall be a part of the original RFP and shall be uploaded in SUDA website. Bidder are requested to check SUDA website on regular basis.

10. The proposal (**Technical Proposal**) shall contain no interlineations or overwriting, except as necessary to correct errors made by the bidders themselves. The person who signed the proposal must initial such corrections. Submission letters for Technical qualification, Technical proposals should respectively be in the prescribed formats along with covering letter given in the **Annexures 1 to 4**.

Authorized representative of the bidders shall initial all pages of the Technical Proposals. The authorization shall be in the form of a written power of attorney accompanying the Proposal or in any other form demonstrating that the representative has been duly authorized to sign.

14. EVALUATION OF TECHNICAL BID

The technical proposal shall be evaluated in two phases.

In the first phase the Technical Proposals shall be evaluated on the basis of minimum eligibility criteria as mentioned in **above**.

In the second phase the Agency, whose proposal secures the minimum qualifying technical score of 60% marks during the technical evaluation stage shall be shortlisted and will be invited for presentation in SULM-SUDA, UP. The presentation format is elaborated in Table No. 2.

Technical Bid Evaluation Criteria - Table-1

Sl. No.	Criteria of evaluation of technical proposal	Maximum Marks	Marks to be awarded
1.	Existence of Organization	15	
a)	>3 to 5 years		5
b)	>5 to 10 years		10
c)	more than 10 years		15
2.	Financial Performance of Organization	15	
a)	>10 lakh to 20 lakh		5
b)	>20 lakh to 50 lakh		10
c)	>50 lakh		15
3.	Experience in urban issues, such as Management of Homeless Shelters for Urban Homeless / Old age homes / Homes for Orphanages or Livelihood promotion / Social Development work / Human Rights issues / work with Women & Children & disabled Persons/Urban employment projects in last 3 years /continuing	50	
a)	2 project		30
b)	3 to 5 projects		40
c)	> 5 projects		50
4.	Experience in Management of Homeless Shelters for Urban Homeless / Old age homes / Homes for Orphanages	20	
a)	1 project		10
b)	2 projects		20
	TOTAL	100 marks	

The Agency, whose proposal secures the minimum qualifying technical score of 60% marks during the technical evaluation stage, will be eligible for make presentation before Tender Committee.

The bidders are directed to furnish the required information on the prescribed format as mentioned in the RFP. Any deviation to the above instruction, results in outright rejection of the proposal.

15. TECHNICAL PRESENTATION

All 60% or 60%+ marks obtaining Agency shall be required to make presentations up to 15 minutes to demonstrate their relevant credentials before the State level Project Sanction Committee.

The presentation shall broadly cover the following aspects:

Presentation before the *State Level Project Sanction Committee*

Sl. No.	Adequacy of the proposed work plan and methodology in responding to the TOR:	Maximum Marks	Marks to be awarded
(a)	Understanding of project: Understanding of scope of work and way forward if selected	50	
(b)	Past Similar Experience (Two Projects)	30	
(c)	Approach and Methodology	20	
	Technical Presentation		
	Technical Bid Evaluation Criteria		
	(Table-1+Table-2)GRAND TOTAL	100 marks	

16. COMBINED AND FINAL EVALUATION

Shelter home wise selection will be made. Shelter home wise selected applicant shall be ranked. First Ranked Applicant (having the highest combined score). The Second Ranked Applicant shall be kept in reserve and may be invited for in case the first ranked Applicant withdraws, or fails to comply with the requirements specified in the RFP document.

17. DELIVERABLES OF THE AGENCY

1. Preparation & submission of Operation plan report within 7 days of issue of work order
2. Monthly Submit consolidated Report on Night Survey & rescue operation
3. Monthly Submit consolidated Report on Shelter Management.
4. Preparation of Data base of residents and report submitted monthly
5. Meeting of Shelter Management Committee (SMC) and its report

18. PERIOD OF CONTRACT

The Contract period with the selected Firm shall be valid for a period of **24 months** from the date of execution of the contract agreement, extendable by further one year upon satisfactory performance on mutual basis.

19. PERFORMANCE SECURITY

At the time of signing the Contract the successful bidder shall submit a Performance Security in the form of bank guarantee Rupees **Rs 50,000/- (Rupees Fifty Thousand only)** of a scheduled nationalized bank, in favoring the Municipal Commissioner/**Executive Officer (Name of**

ULB), with a validity of two year. The Performance Bank Guarantee will be in accordance with the pro-forma bank guarantee given in **Annexure-5**

20. SITE VISIT & VERIFICATION OF INFORMATION

The interested bidders are encouraged to submit their proposal after visiting the Project site and ascertaining themselves about the site conditions, location, surroundings, access to the site, applicable laws, guidelines, regulations or any other matter considered relevant by the them.

21. SIGNING OF AGREEMENT (MoA)

The selected firm will have to sign a Contract Agreement in non-judicial stamp paper of Rs. 100 denomination with <Name of ULB with NN/NPP/NP> within 15 days from Issuance of Letter of Award as per model MoA given in **Annexure -6**.

22. DEFAULT OF SERVICE

Deviation and/ or Refusal and/ or non-Performance towards in any of the obligations described in the Scope of Services would be treated as default of service of the selected Firm. Upon default of service, the ULB would reserve the right to forfeit the Performance Security and the payment outstanding for the said job. In addition, the <Name of ULB with NN/NPP/NP>would also have the right to recommend termination of the agreement with the selected firm to the State level committee.

23. DISPUTES

All legal disputes are subject to the jurisdiction of Court in Lucknow.

24. LANGUAGE

The Proposal and all communications in relation to or concerning the Selection Process shall be in English language and strictly on the formats provided in this invitation document.

25. EXECUTION OF AGREEMENT

After acknowledgement of the LOA as aforesaid by the selected agency, it shall execute the Contract Agreement within the period of 15 days from the date of issuance of LOA. The selected firm shall also deposit the performance security before the execution of the contract agreement. The successful bidder shall not be entitled to seek any deviation in the Agreement.

26. COMMENCEMENT OF ASSIGNMENT

The selected bidder shall commence the assignment within 15 days from the date of signing of the Agreement. If the bidder fails to commence the assignment in the respective cities, unless it consents to extension of time thereof may forfeit the Performance Security.

COVERING LETTER
(On the Letterhead of the applicant)

To:

The Mission Director,
State Urban Livelihood Mission (SULM),
7/23, Sector-7, Gomti Nagar Vistar,
Near Dial 100, Gomti Nagar,
Lucknow – 226027

Sir,

We, the undersigned, offer to provide the **Service for Operation & Management of the Shelter for Urban Homeless in the cities of Uttar Pradesh** in accordance with your Request for Proposal dated _____. We are hereby uploading our Technical Proposal for following shelter:

Sl. No.	City/ULB Name	Shelter Home name & location (as per list mentioned in scope of work)
1		
2		
3		
4		
5		

We hereby declare that all the information and statements made in this Proposal are true and accept that any misinterpretation contained in it would lead to our disqualification.

We also hereby agree and undertake as under:

Notwithstanding any qualifications or conditions, whether implied or otherwise, contained in our Proposal we hereby represent and confirm that our Proposal is unconditional in all respects and we agree to the terms and conditions of the Request for Proposal.

We hereby certify and confirm that in the preparation and submission of our Proposal, we have not acted in concert or in collusion with any other applicant or other person(s) and also not done any act, deed or thing which is or could be regarded as anti- competitive.

Thanking You,

Yours Sincerely,

**Duly signed by the Authorized Signatory of the Applicant
(Name, Title and Address of the Authorized Signatory)**

Annexure-1

FORM-1: DETAILS OF THE FIRM

Name and Details of the Firm and Authorized Representative	
Name of Organization / Institution	
Date of Incorporation	
Regd. / Head Office Address:	
Name of Head	
Phones	
Fax	
Mobile	
Email	
Website	
Addresses of Branch Offices (If any?) in UP: Phone: Fax : Mobile Nos.: Email IDs : Dates of Establishment:	(Please provide Town/ULB wise)
Name of Authorized Representative	
Designation	
Mobile	
Email	

For and on behalf of:

(Organization Seal)

Signature :

Name :

Designation :

(Authorized Representative and Signatory)

Annexure-2

FORM -2: LEGAL CONSTITUTION & NUMBER OF YEARS OF EXISTENCE

Organization Name:	
1. Status / Constitution of the Organization :	
2. Name of Registering Authority :	
3. Registration No.:	
4. Date of Registration:	
5. Place of Registration:	

For and on behalf of:

(Organization Seal)

Signature :

Name :

Designation :

(Authorized Representative and Signatory)

Note: Please provide copy of the registration certificate from the appropriate Registering Authority.

Annexure-3

FORM-3: FINANCIAL STANDING (ANNUAL TURNOVER)

Certificate from the Statutory Auditor regarding the Total turnover of the organization is Rs. 10 lakh for the last 3 financial year ending of month 31st march 2018.

Based on its books of accounts and other published information authenticated by it, this is to certify that
 (Name of the Bidder) had, over the last three Financial Years, a Total turnover of the organization is Rs. lakh as per year-wise details noted below:

Financial Year ending 31st March	Total Turnover (In Rs. Lakhs)
2015-16	
2016-17	
2017-18	
Total	

Name of the audit firm/ Chartered Accountant:

Seal of the audit firm:

(Signature, name and designation and registration Number of the Chartered accountant)

Date:

Note:

Please provide certified copies of Audited Financial Statements of the organization/agency for over the last three Financial Years.

Annexure-4

Format 4 : Project Detail Sheet (Work Experience)

(Please fill separate assignment wise)

Assignment name:	Approx. value of the contract (in current Rs):
State & City name:	
Name of Client:	
Address of Client:	
Start date (month/year):	
Completion date (month/year):	
Name of Senior Staff (Project Director/Coordinator, Team Leader) involved from your firm and functions performed indicated whether regular full-time employees of your firm or part-time/independent:	
Narrative description of Project in brief:	
Description of actual services provided by your firm in the assignment:	

Authorized Signatory [In full initials and Seal]: _____

Name of the Organisation: _____

Note : Please provide self-attested copies of Work orders or Assignment agreement/MoA/MoU (clearly mention assignment name, year and agency name).

Annexure-5

Performance Security Form (Bank Guarantee)

In consideration of the Governor of Uttar Pradesh (hereinafter called "The Government") having agreed to exempt _____ (hereinafter called "The said Consultant") from the demand, under the terms and conditions of an Agreement dated _____ made between _____ and _____ for _____ (hereinafter called the "The said Agreement") of security deposit for the due fulfilments by the said Consultant(s) of the terms and conditions contained in the said Agreement, on production of a Bank Guarantee for Rs. _____ (Rupees _____ only), we, _____ (hereinafter referred to as "The Bank") at the request of (indicate the name of the bank) (**Agency** do hereby undertake to pay to the Government an amount not exceeding Rs. _____ against any loss or damage caused to or suffered or would be caused to or suffered by the Government by reason of any breach by the said Agency of any of the terms and conditions contained in the said Agreement.

We _____ do hereby undertake to pay the (indicate the name of the Bank) amounts demur payable under this Guarantee without any demur merely on a demand from the Government stating that the amount claimed is due by way of loss or damages caused to or would be caused to or suffered by the Government by reason of any breach by the said **Agency** of any of the terms or conditions contained in the said Agreement or by reason of the **Agency** failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this Guarantee. However, our liability under this Guarantee shall be restricted to an amount not exceeding Rs. _____

3. We undertake to pay to the Government any money so demanded not withstanding any dispute or disputes raised by the **Agency** in any suit or proceeding pending before any Court or Tribunal relating thereto our liability under this present being absolute and unequivocal. The payment so made by us under this Bond shall be valid discharge of our liability for payment there under the **Agency** shall have no claim against us for making such payment.

4. We _____ further agree that the guarantee (indicate the name of Bank) herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the Government under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till _____ (Office/Department), Ministry of _____ certified that the terms and conditions of the said Agreement have been fully and properly carried out by the said **Agency** and accordingly discharges the Guarantee. Unless a demand or claim under this Guarantee is made on us in writing on or before the _____, we shall be discharged from all liability under this Guarantee thereafter.

5. We _____ further agree with the Government (indicate the name of Bank) the Government that the Government shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Agreement or to extent time of performance by the said **Agency** from time-to-time any of the powers exercisable by the Government against the said **Agency** and to forbear or enforce any of terms and conditions relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation or extension being granted to the said **Agency** or for any forbearance, act or omission on the part of the Government or any indulgence by the Government to the said **Agency** or by any such matter or

thing whatsoever which under the law relating to sureties would but for this provision have effect of so relieving us.

6. This Guarantee will not be discharged due to the change in the constitution of the Bank or the **Agency**.

7. We _____, lastly undertake not to revoke (indicate the name of Bank) this Guarantee during its currency except with the previous consent of the Government in writing. Dated the _____ day of 2018 for _____ (indicate the name of Bank)

Note 1:- The stamp papers of appropriate value shall be purchased in the name of bank that issues the”: Bank Guarantee”

—

Note 2:- The Bank Guarantee will be accepted which is issued by State Bank of India or its subsidiaries or any Indian Nationalized Bank or any Indian Nationalized Bank.

Annexure-6

DFA- Rs. 100 (Non Judicial Stamp Paper)

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vkt fnukd----- dks ; g vuprk ----- %uxj fudk; ½ ds ukfer
vf/kdkjh %uke%----- in uke -----

----- i Fke i {k

, oa

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(dk; zk; h l LFkk dk uke% ----- i rk -----
----- ds vf/kdr i kf/kdkjh %uke% ----- i nuke -----

-----f}rh; i {k

ds e/; **NULM** के घटक शहरी बेघरों हेतु आश्रय ; kstuk ds vlr xr fufelr vkU; xg ds l E; d
एवं सुगम संचालन हेतु निम्नलिखित नियमों एवं शर्तों के साथ द्विपक्षीय अनुबन्ध सम्पादित किया जाता
gA

i Fke i {k ds mRrjnkf; Ro

- 1- i Fke i {k dk mRrjnkf; Ro gksk fd l pkyd l LFkk dks vuprk ds vuq kj l pkyu 0; oLFkk
grq fu/kkfr Hkxrku l l e; fd; k tk; A i Fke fd"r dk Hkxrku vuprk ds mi jkr l pkyu
fof/kor i kjEHk gkus ds , d ekg ds vnj fd; k tk; sxA
- 2- आश्रय संचालक द्वारा उपरोक्त शर्तों व नियमों का पालन करने में विफल होने अथवा उल्लंघन
djus dh n"kk ea i Fke i {k dks l q xr fof/kd dk; bkgH djus dk vf/kdkj l j f{kr gkskA
- 3- आश्रय प्रबंधन समिति के कृत्यों, अधिकारों या कार्यक्षेत्र अथवा अन्य विषयों पर उत्पन्न विवादों
vkj i"uka dks jkT; Lrjh; i f; kstuk Lohdfr l fefr dks uxjh; fudk; ds ek/; e l s
संदर्भित किया जायेगा जिसका इस विषय में fy; k x; k fu.kz vflure gksk vkj l Hkh dks
ekU; gkskA
- 4- inZ of.kr i kfo/kkuka ds vfrfjDr LFkkH; Lrj ij vi f{kr vU; 0; oLFkkvka ftUga uxjh;
fudk; tufgr ea vko"; d vkj mfpr l e>s jkT; uxjh; fodkl vfhkdj.k %l %k% mOid
dh inZ vufelr l sykx dh tk l dxhA

f}rh; i {k dk mRrjnkf; Ro

- 1- vkU; l pkyd }kj vkU; xg l krks fnu] 24 ?k/s %24x7% l Hkh ekS e ea LFkk; h : i l s
l pkfyr fd; k tk; sxA
- 2- vkU; l pkyd }kj vkU; xg ds l pkyu] i zU/kU] vuj {k.k] l Okbz vkj fnu i frfnu ds
dk; k ds fy, fe"ku ds fn"kkfun"ks ds vuq i i wkZdkfyd U; Wkre depkfj; ks dh 0; oLFkk
fuEukuq kj l fuf"pr dh tk; sxA

%1% i R; d vkU; xg ds i zU/kU] vuj {k.k] l Okbz vkj fnu i frfnu ds dk; k dh ns[kHky ds
fy; s fuEufyf[kr U; ure depkfj; ka dh 0; oLFkk dh tk; sxA

%d% i wkZdkfyd i zU/kd&1

%k% 8 ?k. Vs ds i R; d i kyh ds fy; s ds j Vd j @depkj h&3

1/2½ efgyk vka ds fy; s fufeñ vkJ; xg ea de l s de , d efgyk ds j Vd j inLFk dh tk; sxhA

1/3½ mi jkDr LVkQ l pkyd l LFk }kjk Lo; a vi us l LFk ds ek/; e l s fd; k tk; sxkA uxj fuxe@MMk@l h h h LVkQ ds fy, fdl h Hkh i d kj l s mRrjnk; h ugha gksxA

1/4½ vkJ; xg ea tykiñ l kQ l Qkb j [kj [kko vkfn dk dk; l LFk }kjk dj k; k tk; sxkA

3- आश्रय संचालक द्वारा आश्रयगृह के प्रबन्धन एवं पर्यवेक्षण हेतु स्थानीय पार्षद सदस्य, नगर vk; Dr@vf/k"kl h vf/kdkjh uxj fuxe }kjk ukfer uxj fuxe ds , d vf?kdkjh] ds j Vd j@i d l /kd rFk vkJ; xg ds vr%bkfl ; ks }kjk ukfer 2 vlr%bkfl ; ks dks feyk dj xfBRk vkJ; i d l /ku l febr@xfBr dh tkus okyh vkJ; i d l /ku l febr ds ekxZ fun?an में शेल्टर dk l pkyu fd; k tk; sxkA

4- आश्रय संचालक संस्था द्वारा शेल्टर होम की सभी 0; oLFk, a vkJ; i d l /ku l febr ds l ello; u l s l fu"pr fd; k tk; sx l kFk gh l e; & l e; ij U; ure =ekfl d vfHkys[kka dh tkp ; kstuk fØ; k lo; u grq ukMy l LFk l h0, e0, e0; 0 MMk }kjk fd; k tk; sxkA

5- vkJ; l pkyd dks vkJ; xg ds cgrj j [kj [kko] l kQ l Qkb i kFked mi pkj , oa tu l fo/kkvks dh mi yC/krk l fu"pr djuh gksxA

6- vkJ; l pkyd dks vkJ; xg ds l pkyu , oa i d l /ku grq fuEufyf[kr vfHkys[kks dk j [kuk vfuo; l gksx rFk l Hkh vfHkys[k fu; fer fy[ks tk; ks ftl dh ekfl d tkp vkJ; i d l /ku l febr rFk uxj fuxe@fudk; ds ukfer vkJ; i Hkh vf/kdkjh }kjk fd; k tk; sxkA

- LVkd jftLVj
- VMI , .M lyk.V jftLVj
- ifj l EifRr vkj nkf; Ro jftLVj
- jkdM+cgh %d\$kd½
- mi l Fkfr i ftdk
- vkJ; i d l /ku l febr dk; bkgh jftLVj
- अधिष्ठान और वेतन रजिस्टर
- l kQ l Qkb j [k j [kko jftLVj
- l pko@f"kd; r jftLVj
- vkxlnp jftLVj
- vl; jftLVj ftl s uxjh; fudk; vko"; d l e>A

7- vkJ; l pkyd l LFk dks jyo LV\$ku] cl LV\$ku] vLirkyk i rtk LFkyk l Mdka@i Vjh@Q/i kFk i kdj fuekZk LFkyk i yka nPkuka ds parj k g; e ikbi vFok vl; l koZtfud LFkkuks ij vkJ; xgka dh volFkr , oa mi yC/k l pkyu@l fo/kkvka dk i pkj प्रसार करना होगा तथा उक्त स्थानों पर रहने/सोने वाले शहरी बेघरो को संवेदित कर vkJ; xgka ea jgus ds fy, fo"ष अभियान के माध्यम से लाना सुनि"pr djuk gksxA

8- आश्रय संचालक संस्था को शहरी बे?kjk dks foHkUu ik=rkvka t\$ % igpku i=] vk/kkj dkm jk"an कार्ड, सामाजिक सुरक्षा, बाल विकास/पुष्टाहार राष्ट्र; LokLF; chek] i/kkuea-h l j {kk vfHk; ku , oa tu&/ku vkfn foHkUu ; kstukvks dh tkudkj mi yC/k djkuh gksx rFk foHkUu foHkxka ds l ello; u l s vlr%bkfl ; ka dks mDr ; kstukvks l s ykHkfuor dj k; k tk; sxkA

9- आश्रय गृह में लिये जाने वाले शुल्क का सुचारु रूप से लेखा जोखा रखा जायेगा तथा सभी आय व्यय व खर्चों का वार्षिक आडिट भी सी0ए0 से कराया जायेगा।

10- vkJ; xg ea jgus ds fy, l pkyd l LFk dks vkJ; yus okys 0; fDr l s igpku i= dh i fr yuh gksxA

- 11- vkJ; I pkyd I LFkk dks vkJ; xg ds I Pkkyu] i zU/ku , oa vuq {k.k grq Lohdir /kujkf" k =skfI d rhu fd"rka ea voeDr dh tk; xh ftI s foRrh; fu; eks ds vuq i 0; ; djus ds mijkuR mi ; kfxrk i ek.k i = i Lrqr djus ds ckn gh vxyh fd"r voeDr dh tk; xhA
- 12- vkJ; xg ea Hkkstu dh 0; oLFkk vUr%okfI ; ka ds I g; ksx I s [kk] , oa jI n foHkkx ds I ello; u I s [kk] i nkFkka dh 0; oLFkk djds U; ure mfpr njka ij djkuh gkxhA
- 13- vkJ; I pkyd dks vkJ; xg es jgus okys vUr%okfI ; ks grq , oa vkJ; xg dfez ka grq uhps fy [kh vkpkj I fgrk ds LFkkuh; vko"; drk ds vuq kj I "kks/kr dj vkJ; i zU/ku I fefr @uxj fuxe I h0, e0, e0; 0 Mm/k I s vupeknujkuR ml dk vuqkyu I fu"pr djuk gkxkA
- 14- vkJ; I pkyd dks vkJ; xgks dh I d xr I pkyu grq uxj fuxe@I h0, e0, e0; 0 ftyk uxjh; fodkl vfhkdj.k %Mm/k½ dkuig uxj }kjk I e; I e; ij tkjh vko"; d fn"kkfun"ks dk vuqkyu I fu"pr djuk gkxkA mDr ds I kfk gh vkJ; ds I pkyu ds I Ecu/k ea Hkkjr I jdkj@jkt; I jdkj@I Mm m0iD }kjk I e; &I e; ij tkjh fun"ka dk Hkh vuqkyu I fu"pr djuk gkxkA

vuqU; 0; ; &

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(क) वार्षिक अनुसंधान लागत इसमें विद्युत व्यय और अन्य विविध व्यय सम्मिलित होंगे,

¼[k½ okfisk सेवा लागत—इसमें साफ सफाई, रख रखाव, बिस्तारों, रसोई के उपकरणों आदि के 0; ; I feefyr gkxkA

¼x½ LVQ dk oru&oru dh /kujkf" k ftI ea I i zU/kd vks 3 ds jVdj dks ikfJfed ds : I k ea fd; k tkus okyk Hkqrku I feefyr gkxkA

- 15- vkJ; xg ea I pkyd I LFkk }kjk fuEufyf[kr I fo/kk; a mi yC/k dj; h tk; xh&

¼1½ vkJ; xg I krka fnu pkchl ?k.Vs ¼24x7½ I Hkh eks e ea LFkk; h : I k I s [kys jgkxkA

¼2½ c?kj 0; fDr pfd foHkUk i kfy; ka ea jkr vks fnu ea dk; I ij tkrs gS vr% os vkJ; xg ea fdI h Hkh I e; vk I drs gS vks ogka I s tk I dkxkA

¼3½ c?kj 0; fDr; ka dh I Eekutud thouki k; I fu"pr djus ds fy; s vkJ; xg ea fuEufyf[kr ukxfjd I fo/kk; a mi yC/k dj; h tk; xh&

(क) शुद्ध पेयजल और सफाई,

¼[k½ I k; klr Luku ?kj vks i zU/ku 0; oLFkk]

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¼t½ I kenkf; d jI kbz ?kj@crU jI kbz xS I a kstu vkfn

¼>½ I ehi LFk vkxuckMh dlnka I s I Ec) rk }kjk cPpka dh ns[kHky dh I fo/kk]

¼=½ vU; I okvka@vuqU; rkvka ds I kfk vfhkl j.k %converglince½ dh I fo/kk] vU; I fo/kk; j tk uxjh; fudk; dh jk; ea mfpr vks c?kj ka grq gkxkA

¼4½ fdI h vkJ; xg ea c?jka dh I a; k /kkj.k {kerk I s vf/kd gkus dh fLFkr ea odfyi d vLFkk; h 0; oLFkk dh tk; xhA

सामान्य शर्तें—

- 1- vkJ; I pkyd }kjk vkJ; xg ds dk; Zks=@I pkyu@iZl/ku@vuj{k.k rFkk vf/kdkjka I s I EcfU/kr fookns dh fLFkfr ea v?; {k MMk&ftyk vf/kdkjh dkuij uxj }kjk fy; k x; k fu.kZ; vflre , oankuka i {kks dks eku; gksxA
- 2- vkJ; xgka ds I pkyu iZl/ku vkj vuj{k.k grrq voeDr dh x;h /kujkf”k fofgr forrh; fu; eka vkj I q xr ikfo/kkuka ds vuq lk I {ke Lrj I s Lohdfr ds vuq lk 0; ; dh tk; sxhA uxjh; fudk; bl en ea voeDr /kujkf”k I s vf/kd /kujkf”k Hkh vi us श्रोतों से व्यय कर सकेगी। 05 वर्षों के प”pkr vkJ; xgka dk I pkyu] vuj{k.k vkj iZl/ku uxjh; fudk; ka }kjk fu/kkZj ekudka ds vuq lk vi us I d k/kuka I s fd; k tk; sxhA
- 3- आश्रय संचालक संस्था के संतोषजनक कार्य न पाये जाने पर jkT; Lrjh; ifj; kstuk Lohdfr I febr dks vf/kdkj gksxk fd mDr I LFkk dks vko”Vr dk; Z fujLr dj fdl h vU; I LFkk dks vko”Vr dj fn; k tk; A
- 4- प्रथम पक्ष एवं द्वितीय पक्ष को अनुबन्ध में उल्लिखित शर्तों का अनुपालन करना होगा।
- 5- fdl h Hkh fookn dh fLFkfr ea U; kf; d {ks= y[kuA@संबंधित भाहर gksxA
- 6- vkJ; xgokfl ; ks@dfez ks ds fy; s vkpkj I fgrk I yXu&1 ij I yXu g\$ ftl dk vuqkyu I fu”pr fd; k tkuk vi fjk; Z gksxA

i Fke i {k

xokg &1
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1.1

vkJ; x'gokfl ; ks@dfel; ks ds fy; s vkpkj l fgrk%

- vkJ; x'g dk iR; d vUr%okl h vkJ; x'g izLU/ku l febr dks uxjh; fudk; }kjk fu/kkZjr iz kDrk iHkkj dk fu;fer : i l le; HkxrkudjxkA
- vkJ; x'g dk iR; d vUr%okl h vi usvkoVr LFkkU ij gh fuokl djxkA
- vkJ; x'g dk iR; d vf/kokl h tuLokLF; dks /; ku ea j [krs gq s vi us dks 0; fDrxr vkjkk; cuk; s j [ksxk rFkk vkJ; x'g dh LoPNrk vkj l QkbZ ea l g; ks djrs gq s fdl h Hkh izdkj dh vi f"ष्ट कूडा, कागज या अन्य l kefxz ks ds VpM%b/kj m/kj u Qad dj fu/kkZjr LFky ; k dMk ik= ea gh MkyxkA
- ukxfjd l okvs dk j [k j [kko vkj ykd l EifRr dh l j {kk l fuf"pr djxkA
- fdl h Hkh fLFkr ea vi us l kFk dkbZ vki fRr tud vFkok ifrcfU/kr oLrq vkJ; x'g ea ugh yk; xk vkj u gh , d k dR; ; k xrfok/djxk ftl l s पर्यावरण प्रदूषित हो अथवा लोक बाधा उत्पलु gks vkj vjktDrk v"kkfUr] विद्वेष, अप्रदूषण अथवा किसी प्रकार की समस्या के उत्पन्न होने की l Hkkouk gkA
- vkJ; x'g es 0; fDrxr Lrj ij fdl h Hkh izdkj ds l xhr midj.k] ok | ; =] j fM; ks vkj vU; /ofu foLrkjd midj.k xk; u&oknu vkj ml l s l EcfU/kr ; = ifrcfU/kr jgxA LoLF; eukjatu dh 0; oLFkk vkJ; x'g izLU/ku l febr }kjk l fuf"pr dh tk; xhA
- vkJ; x'g es eknd nD; ka efnjk vkfn dk mi Hkksx vkj j [kk tkuk i wkr; k ifrcfU/kr gkskA
- उपरोक्त नियमो और शर्तो को मानने में विफल होने अथवा उनके उल्लंघन djus ij vkJ; x'g निवासी अथवा कर्मी को आश्रयगृह से निष्काषित किया tk l dsxk vkj ml ds fo:) vU; l d xr fof/kd dk; bkgH dh tk l dsxhA