



राज्य शहरी आजीविका मिशन, (एस०यू०एल०एम०)
(राज्य नगरीय विकास अभिकरण, - सूडा उ.प्र.)



प्रथम तल, पर्यटन भवन, विपिन खण्ड, गोमती नगर, लखनऊ 226010

दूरभाष एवं फ़ैक्स: 0522-2307798 e-mail: nulmup@gmail.com ebsite: www.sudaup.org
पत्रांक १५७/२४१/NULM/तीन/२००१/EST&P-२०१७-१८

दिनांक १६-२-१८

सेवा में,

- समस्त जिलाधिकारी/अध्यक्ष
जिला नगरीय विकास अभिकरण, उत्तर प्रदेश।
- समस्त सिटी प्राजेक्ट ऑफिसर/परियोजना निदेशक
शहर मिशन प्रबंधन ईकाई/जिला नगरीय विकास अभिकरण, उत्तर प्रदेश।

विषय:- DAY-NULM के घटक EST&P के अन्तर्गत लाभार्थियों के प्रशिक्षण उपरान्त प्रशिक्षणार्थियों से फीडबैक हेतु भारत सरकार द्वारा तैयार किये गये SMS सुविधा Personalized After-training Rapid Assessment System(PARAS) के संबंध में।

महोदया/महोदय,

दीनदयाल अन्त्योदय योजना-राष्ट्रीय शहरी आजीविका मिशन (DAY-NULM) कौशल प्रशिक्षण एवं सेवायोजन के माध्यम से रोजगार (EST&P) के अन्तर्गत प्रशिक्षण की गुणवत्ता एवं बेहतर प्रशिक्षण उपलब्ध कराये जाने क उद्देश से लाभार्थियों के प्रशिक्षण उपरान्त प्रशिक्षणार्थियों से फीडबैक प्राप्त करने हेतु भारत सरकार द्वारा SMS सुविधा के माध्यम से PARAS Personalized After-training Rapid Assessment System(PARAS) का प्रारम्भ किया गया है।

MIS पर प्रशिक्षणार्थी के पंजीकृत मोबाईल पर प्रशिक्षण के अन्तिम दिन SMS के माध्यम से प्रशिक्षणार्थी के पास प्रशिक्षण की गुणवत्ता इत्यादि का फीडबैक लिया जायेगा। इस फीडबैक की प्रक्रिया पत्र और भारत सरकार द्वारा निर्देश पत्र की प्रति भी संलग्न है।

अतः अनुरोध है कि Personalized After-training Rapid Assessment System (PARAS) SMS सुविधा के माध्यम से प्रशिक्षण फीडबैक हेतु प्रत्येक कौशल प्रशिक्षण प्रदाता, सभी प्रशिक्षण केन्द्रों एवं प्रशिक्षणार्थियों में जागरूकता एवं जानकारी उपलब्ध कराई जाये।

संलग्नक- यथोपरि।

भवदीय

(देवेन्द्र कुमार पाण्डेय)
मिशन निदेशक

प्रतिलिपि: निम्नलिखित को सूचना एवं आवश्यक कार्यवाही हेतु प्रेषित :-

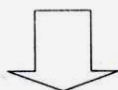
- समस्त परियोजना आधिकारी/संहायक परियोजना अधिकारी, जिला नगरीय विकास अभिकरण।
- समस्त शहर मिशन प्रबंधक, शहर मिशन प्रबंधन इकाई, उ०प्र०।
- समस्त NSDC Partner संस्थाएं एवं अन्य सभी कौशल प्रशिक्षण प्रदाता संस्थाएं।
- वेब मास्टर, सूडा, को सूडा की वेबसाइट पर अपलोड करने हेतु।

(देवेन्द्र कुमार पाण्डेय)
मिशन निदेशक

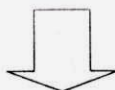
Personalized After-training Rapid Assessment System (PARAS)

PARAS is to get feedback skill trained candidates regarding overall satisfaction with training, Quality of training, facilities available at training centers and others information related placement, different types of allowances etc. on a regular basis with the ultimate aim of improving the quality and delivery of skill training.

The last day of completion of training an SMS will be sent directly to the candidate's registered mobile numbers & the text of the SMS is as follows



"Are you satisfied with the training provided through DAY-NULM? Type RAS NULM_Y for Yes and RAS NULM_N for No and send SMS on 7738299899. For further improvement in training, you are requested to share your detailed feedback on this link....."



The candidate can give his feedback in "Yes" or "NO" through SMS or a more detailed feedback through link. Feedback can also be submitted through both the modes. The link is valid for a period of six months. Provision for regular reminder has been kept during this period, in case feedback is not furnished by the candidate.

Feedback from the candidates is presented through a State-wise dashboard and can be accessed by the State/UT at the link <https://ras.gov.in/NULM/index.html>

1690

K-12012(6)/2/2017-UPA-I-UD/EFS-9031097
Government of India
Ministry of Housing and Urban Affairs (MoHUA)
(UPA Division)

Nirman Bhawan, New Delhi,
Dated 10th January, 2018

To,

172/NUCM

All State Mission Directors,

Subject: Request to Facilitate creation of awareness among trainees by STPs, SMMU and CMMU regarding giving feedback on completion of training through online PARAS feedback form.

Sir/ Madam,

In order to improve the quality of Skill Training under Employment through Skill Training and Placement (EST&P) Component of DAY-NULM, the Ministry has introduced a system for direct feedback from the skill trained candidates. This system has been christened as **Personalized After-training Rapid Assessment System (PARAS)**.

The objective of PARAS is to get feedback from skill trained candidates regarding Overall satisfaction with training, Quality of trainers, facilities available at Training Centers and others information related Placement, different types of allowances etc. on a regular basis with the ultimate aim of improving the quality and delivery of skill training. Detailed questionnaire is enclosed.

In order to obtain feedback, an **SMS** will be sent directly to the candidates' registered mobile numbers on the last day of completion of training. The text of the SMS is as follows:

5068
16/01/18

*"Are you satisfied with the training provided through DAY-NULM? Type **RAS NLM_Y** for Yes and **RAS NLM_N** for No and send SMS on 7738299899. For further improvement in training, you are requested to share your detailed feedback on this link.....)"*

The SMS (having a unique link) is sent in 12 different languages (Hindi, Bengali, Gujarati, Kannada, Malayalam, Marathi, Punjabi, Tamil, Telugu, Oriya, Assamese and English) to different States, as per language mapped with state. Each SMS contains a unique link. The candidate can give his feedback in "YES" or "NO" through SMS or a more detailed feedback through the Link. Feedback can also be submitted through both the modes. The link is valid for a period of six months. Provision for regular reminders has been kept during this period, in case feedback is not furnished by the candidate.

SMM (EST&P)
18/1/18

AD/PO NULM
16/1/18

122/AD/S
1. P.O. NULM
2. SMM, Dr. Khandel
क्या कर्मचारी पार्टनरशिप के सत्र समाप्त
होने के लिए एक व्यापक प्रचार प्रसार
कार्यक्रम शुरू किया गया है।
1. P.O. NULM
2. SMM, Dr. Khandel

Feedback from the candidates is presented through a State-wise dashboard and can be accessed by the State/UTs at the link <https://ras.gov.in/NULM/index.html>. States/UTs are requested to monitor the feedback from the candidates on regular basis and take necessary action to improve the quality of skill training. You are also requested to ensure that awareness of PARAS is created amongst the beneficiaries through State and City Mission Management Units and Skill Training Providers. Action taken by States/UTs in the matter may be intimated to the Ministry on a regular basis.

A. Mittal

(Archana Mittal)
Director (NULM-I)
23062127

Copy for information to:

Principal Secretaries/Secretaries (UD/MA)/ All States.

31/05/2024
10/11/24

22/05/2024

22/05/2024

[Signature]

**Personalized After-training Rapid Assessment System
(PARAS)**

1. **HOW SATISFIED WERE YOU WITH THE TRAINING PROGRAM?**
 - Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
2. **HOW SATISFIED WERE YOU WITH THE QUALITY OF TRAINERS?**
 - Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
3. **HOW SATISFIED WERE YOU WITH THE PHYSICAL INFRASTRUCTURE/FACILITIES LIKE CLEANLINESS, SEATING ARRANGEMENTS, PROPER LIGHTING, WASHROOM etc. AT THE TRAINING CENTER?**
 - Very Satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
4. **HAVE YOU RECEIVED AN INDUCTION KIT FROM THE TRAINING CENTER?**
 - Yes
 - No
 - Not Required
5. **WAS USABLE LAB EQUIPMENT AVAILABLE IN SUFFICIENT QUANTITY?**
 - Yes
 - No
 - Lab was not available
 - Lab Equipment Not Required
6. **WHAT PLACEMENT SUPPORT DID YOU GET FROM TRAINING AGENCY FOR GETTING A JOB?**
 - Helped in making CV and forwarded it to placement agencies
 - Helped in organizing and attending interview
 - Organized job fair
 - Did not get any help for placement
7. **IF YOU ATTENDED RESIDENTIAL TRAINING, DID YOU GET ALLOWANCE FOR LODGING AND BOARDING?**
 - Yes
 - No
 - Not Applicable
8. **IF YOU ATTENDED TRAINING IN A CITY OTHER THAN YOUR RESIDENTIAL CITY AND YOU BELONG TO SPECIAL AREA LIST, DID YOU GET TRAVEL ALLOWANCE?**
 - Yes
 - No
 - Not Applicable
9. **IF YOU BELONG TO PwD/ BPL/WOMEN CATEGORY, DID YOU GET CONVEYANCE ALLOWANCE FOR ATTENDING TRAINING?**
 - Yes
 - No
 - Not Applicable

Suggestions (If any)